



Consumer Grievance Redressal Forum
FOR BSES YAMUNA POWER LIMITED
(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032
Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. Applied for
Complaint No. 224/2025

In the matter of:

Satish Chand JainComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mr. P.K. Agrawal, Member (Legal)
2. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. I U H Siddiqi, Counsel for the complainant
2. Mr. R.S. Bisht & Mr. Akshat Aggarwal, On behalf of BYPL

ORDER

Date of Hearing: 18th November, 2025

Date of Order: 24th November, 2025

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007650899 and 8007650903 at premises no. IX/1640-41, old no. 585, plot no. 271, GF, front side and back side, Patel Block, Gandhi Nagar, Delhi-110031, but his application for new connection was rejected by OP on pretext of EDMC same site, owner/building IX/1640, Subhash Road, u/c in the shape of GF, FF projection on Mpl. Land and unauthorised construction.

1 of 4

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CGRF BYPL

Complaint No. 224/2025

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises no. IX/1640-41, old no. 585, plot no. 271, GF, front side and back side, Patel Block, Gandhi Nagar, Delhi-110031 vide application no. 8007650899 and 8007650903. Reply further stated that the applications of the complainant for new electricity connections were rejected as the premises where new electricity connections are applied is booked by MCD vide letter no. EE(B)-i/Sh(S)/2022/D-1258 dated 19.10.2022 booked under unauthorised construction in the shape of GF, FF with projection on Mpl land. Therefore, NOC or completion and occupancy certificate from MCD is required.
3. The representative of the complainant in its rejoinder reiterated his original complaint and submitted that MCD objection does not pertain to his premises. He also submits that the property no. 1640 is booked by MCD which is different address/property. The complainant further added that there are two to three buildings having same address and OP has already released several connections in the year 2024 in nearby building of same address.

The complainant alongwith rejoinder filed letter from MCD vide no. EE(B)-I/Sh(S)/D-372 dated 27.03.2025 having subject "Information regarding closure of booking file in respect of the property bearing no. IX/1640 Subhash Road, Gandhi Nagar, Delhi from the list of properties constructed unauthorised from the record of MCD." The said communication from MCD further stated in Para 3, "Consequent upon the obtaining of Completion-cum-occupancy certification vide request ID no. 20003654 under Saral Shceme for the property bearing no. IX/1640-41,

2 of 4

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CGRF(BYPL)

Complaint No. 224/2025

Patel block, Gandhi Nagar, Delhi as per power conferred to the professional under relevant section(s)/provision(s) of office order/UBBL 2016. Competent authority is pleased to inform that the booking file no. 101/B/UC/SS/2022 dated 29.09.2022 in respect of property bearing no. IX/1640-41, Patel block, Gandhi Nagar, Delhi has been closed from the list of properties constructed unauthorisedly".

4. Arguments of both the parties are heard.
5. From the narration of facts and material placed before us we find that the application of the complainant for new electricity connection was rejected by OP on the grounds of MCD booking. The letter quoted above clearly shows that booking against the property having no. IX/1640-41 has been closed by MCD.

Also, the recent Judgment of Hon'ble Delhi High Court vide order dated 13.11.2025 has held as under

"19. Thus, considering the detailed discussion hereinabove, this Court is of the view that there is no impediment with the petitioner company to grant or continue with electricity connection in the premises, where such premises are booked for unauthorized construction. However, as and when MCD takes any coercive action against such properties, which are booked for unauthorized construction, the MCD shall duly intimate the concerned electricity companies, in that regard.

20. The electricity company shall be free to disconnect the electricity connection, as and when such request or direction is given by the MCD, at the time of taking action against the unauthorized construction in the properties in question.

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3 of 4

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ARCONYPL

Complaint No. 224/2025

The Government of National Capital Territory of Delhi (Department of Power) vide their circular no. E.11/2025/Power/7091-97 dated 17.11.2025 also directed DISCOMs to not to deny or discontinue electricity supply in premises merely because the property is booked for unauthorized construction.

To disconnect electricity only upon receiving formal intimation from MCD at the time of demolition/sealing action.

6. In view of the above, we are of the view that the respondent should provide the connection to the complainant.

ORDER

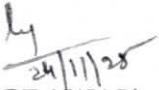
The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007650899 and 8007650903 at premises no. IX/1640-41, old no. 585, plot no. 271, GF, front side and back side, Patel Block, Gandhi Nagar, Delhi-110031 and completion of other commercial formalities as per DERC Regulations 2017.

This Order shall be complied within 21 days of the receipt of the certified copy or from the date it is uploaded on the Website of the Forum; whichever is earlier.

The parties are hereby informed that instant Order is appealable by the Consumer before the Ombudsman within 30 days of the receipt of the Order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


24/11/25
(P.K. AGRAWAL)
MEMBER (LEGAL)


24/11/25
(S.R. KHAN)
MEMBER (TECH.)

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CGRH (BYPL)